



**SPICEBUSH COMMENT CARD**

We are glad you were here and hope you enjoyed your visit! Please help us make your next stay an even better one by taking a few moments to share your thoughts about your vacation experience. Your opinions are important to us!

You can leave your comment card in your villa or e-mail [Spicebush@cglhhi.com](mailto:Spicebush@cglhhi.com) Comment Card can also be completed on Spicebush website [www.spicebushatseapines.com](http://www.spicebushatseapines.com)

Would you like a follow-up to your stay? Telephone: \_\_\_\_\_ Email: \_\_\_\_\_

Spicebush Unit # \_\_\_\_\_ Date(s) \_\_\_\_\_ I am a:  Guest  Owner

	Excellent	Good	Average	Fair	Poor	N/A
<u>Your Arrival and Departure</u>	6	5	4	3	2	1
Satisfaction with your check-in process	O	O	O	O	O	O
Satisfaction with your checkout process	O	O	O	O	O	O
Helpfulness/Courtesy of our staff	O	O	O	O	O	O
Staff knowledge of area information	O	O	O	O	O	O
Suggestions: _____						

Your Vacation Home Maintenance

Did your Internet and TV work properly?	O	O	O	O	O	O
Was everything in working order?	O	O	O	O	O	O
If not, what problems did you experience? _____						
Handling of Maintenance requests?	O	O	O	O	O	O
Suggestions: _____						

Your Vacation Home Housekeeping

Cleanliness of unit upon check-in	O	O	O	O	O	O
Condition of your linens, towels, etc.	O	O	O	O	O	O
Condition of furniture	O	O	O	O	O	O
Condition of appliances	O	O	O	O	O	O
Satisfaction with pool, spa, tennis, etc.	O	O	O	O	O	O
Condition of common areas	O	O	O	O	O	O
Suggestions: _____						

Other general suggestions: \_\_\_\_\_